

June 9th, 2016**DFK Canada, Banff, AB**

The Topic

The Language of Accountability

The root of an accountability culture is communication – a certain kind of communication. As human beings, we develop patterns of communication and ways of being that are habitual, and most often hidden from our awareness. Further to this, there are inherent enemies of communication that play out unless deliberately addressed. This has the communication dynamic be reactionary rather than responsive. Reaction is a barrier to “real” communication, which often includes blaming, an enemy of both accountability and communication. This leaves people in upset that lives underground because of no space to address the gap between behaviors and intentions.

The ability to navigate and talk through tough issues is a key success factor for any leader and, in the world of family enterprise, it's a necessity. Being able to confront issues - not people - allows people to enrich relationships, and build respect while growing a culture of accountability. The language of accountability is the foundation to high performance, legacy, generational planning and succession.

Objectives:

- 🗑 Introduce the inherent enemies of communication
- 🗑 Discover the source of the language of accountability
- 🗑 Expand communication and leadership

